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REMARKS

By this preliminary amendment, claims 1-32 have been amended, and new claims 33-65 have been added.

A version showing claim changes is attached.

Respectfully submitted,

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VERSION WITH MARKINGS TO SHOW CHANGES MADE

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IN THE CLAIMS:

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Technology Center 2100

1. (Twice Amended) A method [for] of managing software conflicts in a computer system, [the method] comprising the steps of:

[determining] <u>receiving</u> change information <u>regarding</u> [which represents] actual changes made to [a computer system's] files and other shared resources during installation of different applications into the computer system;

processing the change information to determine conflict information <u>pertaining to</u> [which indicates] which files and shared resources conflict with one another;

storing the conflict information in a database [of interrelated tables]; and resolving [the] any software conflicts based on the stored conflict information.

- 2. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes DLL file conflict information.
- 3. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes registry conflict information.
- 4. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes shortcut conflict information.
- 5. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes driver conflict information.
- 6. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes data source conflict information.

- 7. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes service conflict information.
- 8. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes device conflict information.
- 9. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes Microsoft Windows Installer component conflict information.

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- 10. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes autoexec.bat conflict information.
- 11. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes config.sys conflict information.
- 12. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes INI changes conflict information.
- 13. (Amended) The method [as claimed in] of claim 1, wherein the conflict information includes path conflict information.
- 14. (Amended) The method [as claimed in] of claim 1, wherein the step of resolving any software conflicts includes the step of generating an installer [from the information] based on the stored [in the database for the at least one application] conflict information.
- 15. (Amended) The method [as claimed in] of claim 1, wherein at least one of the tables has a conflict field for storing a conflict level indication therein.

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16. (Twice Amended) A computer-readable storage medium having stored therein a program which executes the steps of:

[determining] <u>receiving</u> change information regarding [which represents] <u>actual</u> changes made to [a computer system's] files and other shared resources during installation of different applications into the computer system;

processing the change information to determine conflict information <u>pertaining to</u> [which indicates] which files and shared resources conflict with one another;

storing the conflict information in a database [of interrelated tables]; and resolving <u>any</u> software conflicts based on the stored conflict information.

- 17. (Amended) The storage medium [as claimed in] of claim 16, wherein the program further executes the step of generating an installer for the at least one application.
- 18. (Twice Amended) A system for managing software conflicts, [the system] comprising: means for [determining] receiving change information regarding [which represents] actual changes made to a computer system's files and other shared resources during installation of different applications into the computer system;

means for processing the change information to determine conflict information <u>pertaining to</u> [which indicates] which files and shared resources conflict with one another;

a database [of interrelated tables] for storing the conflict information; and means for resolving the software conflicts based on the stored conflict information.

- 19. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes DLL file conflict information.
- 20. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes registry conflict information.

- 21. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes shortcut conflict information.
- 22. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes driver conflict information.
- 23. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes data source conflict information.

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- 24. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes service conflict information.
- 25. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes device conflict information.
- 26. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes Microsoft Windows Installer component conflict information.
- 27. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes autoexec.bat conflict information.
- 28. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes config.sys conflict information.
- 29. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes INI changes conflict information.
- 30. (Amended) The system [as claimed in] of claim 18, wherein the conflict information includes path conflict information.

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- 31. (Amended) The system [as claimed in] of claim 18, wherein the means for resolving includes means for generating an installer from the information stored in the database for the at least one application.
- 32. (Amended) The system [as claimed in] of claim 18, wherein at least one of the tables has a conflict field for storing a conflict level indicator therein.